



United States Army Human Resources Command



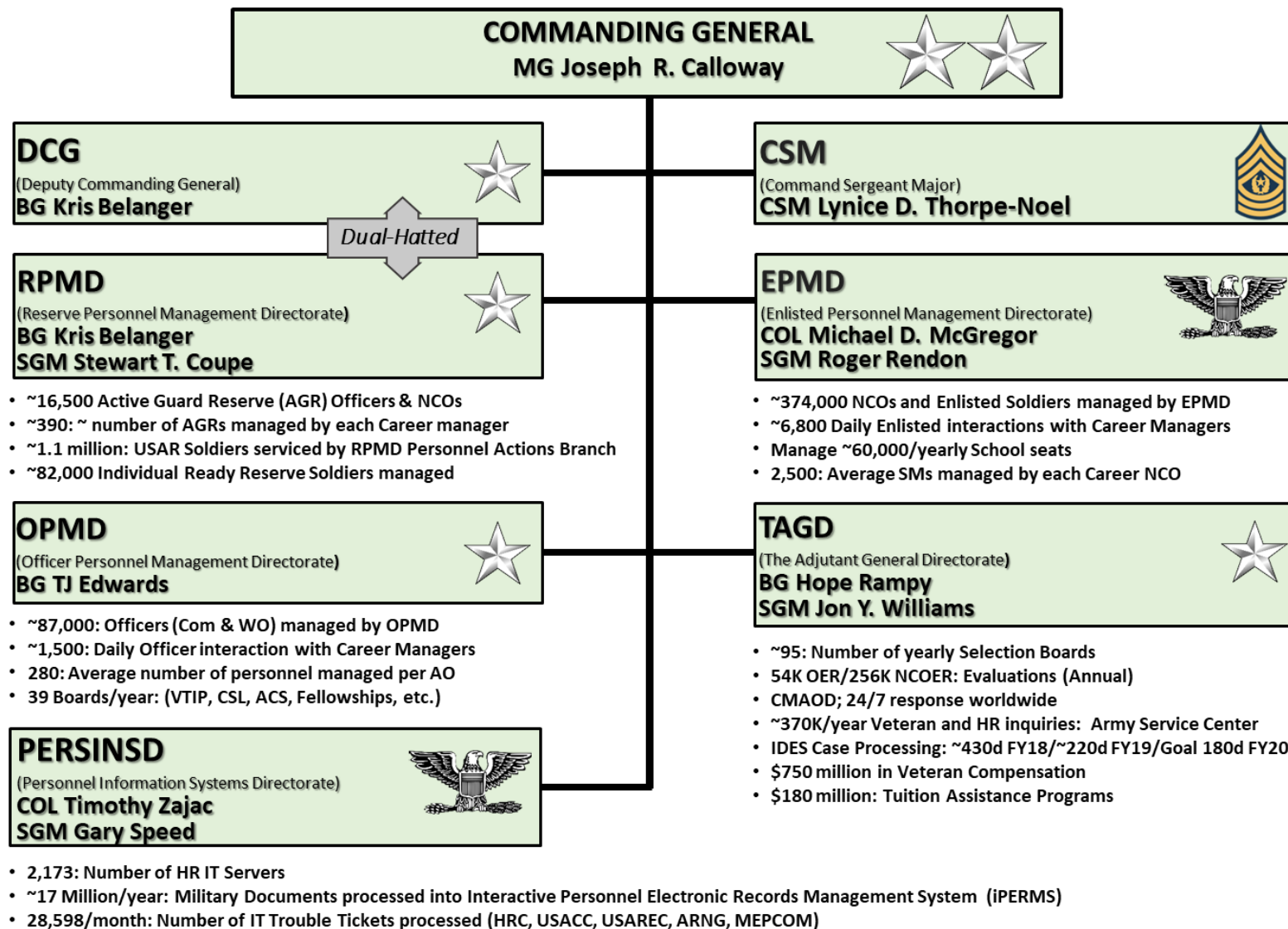
Mission Statement

HRC conducts distribution, strategic talent management, information technology, Soldier personnel programs and services Army wide in order to enable the Army to deploy, fight and win our Nation's wars.

HRC Workforce	
Military	927
Civilian	1,758
Contractors	1,025
Total	3,710

Recommendations:

- Invest / reinvest in surrounding business and communities to improve "curbside appeal"
- Promote magnet schools surrounding military installations
- Tax exemption for retirees
- Promote fellowship opportunities / Training with Industry (TWI) especially in the area of HR since there is a significant AG population - our AG Corps has significant military HR expertise but could benefit from training/internships that give them the corporate/civilian HR skills and expertise.





HRC Vision and Mission Statement



Vision Statement

Dedicated professionals devoted to taking care of our Soldiers and man the Army to win decisively on any future battlefield.
Soldiers First!



Mission Statement

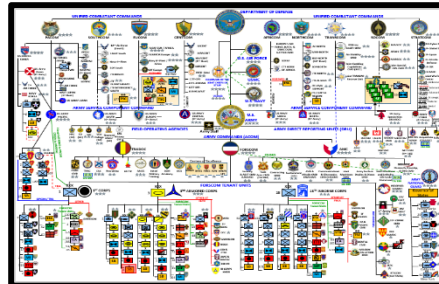
HRC conducts distribution, strategic talent management, information technology, Soldier personnel programs and services Army wide in order to enable the Army to deploy, fight and win the Nation's wars.



Human Resources Command Support for FY20



Assigned Strength	
Military	965
Civilian	1763
Contractors	983
Total	3711



HRC provides the enterprise level of Human Resources support to the Army.

SCOPE OF SUPPORT		BY THE NUMBERS (FY 20)	
Active Component/USMA	478,389	Combat Related Special Compensation (CRSC) (5,736 Claims Processed)	Over \$758,548,000
USAR Active Guard Reserve (AGR)	16,615	Traumatic Service Member Group Life Insurance (TSGLI) (856 Claims Processed)	Over \$19,200,000
		Next of Kin (NOK) Notifications	1,609
Individual Ready Reserve (IRR)	74,850	Funeral Claims Processed and Paid	532
		Past Conflicts One-on-One briefs	155
Individual Mobilization Augmentee (IMA)	2,890	Personnel Effects Shipments (10,132 items)	78 shipments
		Dignified Transfers	18
USAR Troop Program Unit (TPU)	169,198	Veteran Inquiries (10,162)	
		Military Documents processed (1.8 million)	
Retired Reserve	888,368	Reserve Career Counselor on Installations (143)	
		Voter Assistance (612,860) Federal Post Card Applications)See note.	
Veterans	4,728,130	Selection Boards (101 selection board and 20 panels)	
=		Military Postal Service Agency (MPSA) – postal service for DoD (116,883,837 lbs. of mail processed and transported, \$183,796,106.60)	
		IT support to 3 HQs (HRC, USAREC, and USACC) and Joint DOD (>2,000 locations and >22,000 users)	
		Data Center (1 of 4 Data Centers in CONUS, 180 HR applications)	
		Officers reassigned – 18,484 (All AC, WO1 to LTC) / 925 (AGR) Enlisted reassigned – 87,893 (AC) / 1700 (AGR)	
		RC Mobilization Orders ISO Joint, Interagency, Intergovernmental and Multinational (JIIM) communities (>12,000 orders; >6,000 Soldiers)	
Total	6,358,440	Awards – 4,605 awards, 7,298 awards actions processed Army Disability Evaluation System cases (all types – IDER, TDRL, Non-Duty Related, ABCMR) –18,480 cases (all components)	

* Not included in total: Delayed Entry Program & ROTC Cadets = 43,051




U.S. ARMY

Human Resources Command Overview



COMMANDING GENERAL
 MG Joseph R. Calloway 

DCG
 (Deputy Commanding General)
 BG Kris Belanger 


CSM
 (Command Sergeant Major)
 CSM Lynice D. Thorpe-Noel 


Dual-Hatted

RPMD
 (Reserve Personnel Management Directorate)
 BG Kris Belanger
 SGM Stewart T. Coupe 

EPMD
 (Enlisted Personnel Management Directorate)
 COL Michael D. McGregor
 SGM Roger Rendon 

OPMD
 (Officer Personnel Management Directorate)
 BG TJ Edwards 

TAGD
 (The Adjutant General Directorate)
 BG Hope Rampy
 SGM Jon Y. Williams 

PERSINSD
 (Personnel Information Systems Directorate)
 COL Timothy Zajac
 SGM Gary Speed 

- ~16,500 Active Guard Reserve (AGR) Officers & NCOs
- ~390: ~ number of AGRs managed by each Career manager
- ~1.1 million: USAR Soldiers serviced by RPMD Personnel Actions Branch
- ~82,000 Individual Ready Reserve Soldiers managed

- ~374,000 NCOs and Enlisted Soldiers managed by EPMD
- ~6,800 Daily Enlisted interactions with Career Managers
- Manage ~60,000/yearly School seats
- 2,500: Average SMs managed by each Career NCO

- ~87,000: Officers (Com & WO) managed by OPMD
- ~1,500: Daily Officer interaction with Career Managers
- 280: Average number of personnel managed per AO
- 39 Boards/year: (VTIP, CSL, ACS, Fellowships, etc.)

- ~95: Number of yearly Selection Boards
- 54K OER/256K NCOER: Evaluations (Annual)
- CMAOD; 24/7 response worldwide
- ~370K/year Veteran and HR inquiries: Army Service Center
- IDES Case Processing: ~430d FY18/~220d FY19/Goal 180d FY20
- \$750 million in Veteran Compensation
- \$180 million: Tuition Assistance Programs

- 2,173: Number of HR IT Servers
- ~17 Million/year: Military Documents processed into Interactive Personnel Electronic Records Management System (iPERMS)
- 28,598/month: Number of IT Trouble Tickets processed (HRC, USACC, USAREC, ARNG, MEPCOM)